The mission of the Institute for Family Health is to improve access to high quality, patient-centered primary health care targeted to the needs of medically underserved communities.

In support of its mission, the Institute:

- Develops and operates family health centers and community based health promotion and outreach programs;
- Trains health care professionals and engages in health services research and policy development;
- Addresses barriers to health equity to eliminate racial and ethnic disparities in health outcomes; and
- Promotes the meaningful use of health information technology to enhance the quality and efficiency of care.
“There is no right more fundamental than the right to live a long and healthy life, and the right to the best health care to help achieve that goal.”

Neil Calman, MD
President and CEO
The Institute's 17 health centers in the Bronx, Manhattan, and the Mid-Hudson Valley set a high standard for community health care.

Our health centers care for patients of all ages regardless of ability to pay. We offer:

- Primary and preventive medical care
- Behavioral health care
- Dental care
- Health education
- Social services and more

Our physicians, nurse practitioners, and physician assistants manage access to specialty services and provide care for patients when they are hospitalized. They work with our mental health clinicians and social work staff to provide integrated care. As a federally-qualified community health center network, we meet national standards for affordable, accessible, comprehensive health care services.

Our clinical services are supported by a state-of-the-art electronic health record. Our innovative patient portal, *MyChart MyHealth*, offers our patients secure Internet-based access to their health records.
Family Medicine Residencies – The Institute’s family medicine residencies are a centerpiece of our health workforce training efforts. The Beth Israel Residency in Urban Family Medicine operates in collaboration with Beth Israel Medical Center in Manhattan, and the Mid-Hudson Family Practice Residency trains residents in collaboration with The Kingston Hospital.

In recognition of its dedication to training future family physicians in the health center setting, in 2011 the Institute became one of the first federally-funded “Teaching Health Centers” in the nation. The funding supported an expansion of our Kingston program, and will allow us to launch a new residency program, to be located in Harlem.

AHEC – As the New York Metropolitan Regional Office of the New York State Area Health Education Center System, the Institute has expanded opportunities for community-based clinical training of future health professionals.

HealthCorps – We sponsor Community HealthCorps volunteers who spend one year working with us on projects that advance community health.
The Institute operates several grant-funded programs to identify and eliminate health disparities at our health centers and in the communities where our patients live, work, learn and play.

Since 1999, the Institute has led the Bronx Health REACH coalition to eliminate racial disparities in health outcomes in the southwest Bronx, focused on the prevention and management of diabetes and access to equal care. In 2007, we were designated a National Center of Excellence in the Elimination of Disparities by the Centers for Disease Control. The Institute's Harlem Community Outreach Department operates several health promotion programs for residents of Central and East Harlem.

The Institute is recognized for its leadership in community health through the following services:

**Psychosocial Services** – includes counseling, psychiatry and case management.

**Care for the Homeless** – provides outreach, health care and social services to homeless people.

**HIV Services** – includes medical care, mental health and health education to people affected by HIV.

**Free Clinics for the Uninsured** – operate in collaboration with medical students from the Albert Einstein College of Medicine and New York University School of Medicine.

**Family Support Programs in Dutchess and Ulster Counties** – promote positive parenting, enhance child health and development, and prevent child abuse and neglect.

**WIC Program** – offers support for healthy nutrition for women, infants and children at three Harlem locations.

Making Health Equality a Reality
Dr. Neil Calman, president and CEO of the Institute since its inception in 1983, has received numerous national and state awards for his leadership in the development of primary care and educational programs, and advocacy for the medically underserved. Since 2009, Dr. Calman has represented vulnerable populations on the national Health Information Technology Policy Committee.

Other Institute leaders serve on national, state and local government advisory boards and have published in prestigious peer-reviewed journals, including Health Affairs, the Journal of Urban Health and the Journal of Health Care for the Poor and Underserved.

Research - The Institute’s centers comprise a practice-based research network. We have research funding from NIH, CDC, AHRQ and several private funders. Our research on health disparities, health information technology, behavioral health and women's health has been published in major journals.

Innovation - The Institute was the first community health center network in New York to implement an electronic health record and practice management system throughout its network of practices, and the first to obtain the highest level of recognition as a patient centered medical home from the National Committee for Quality Assurance. The Institute also established the first family practice residency program in Manhattan, and operates the only one in the Mid-Hudson area.
Health Centers

Manhattan
Amsterdam Center
Care for the Homeless (eight locations and street outreach)
East 13th Street Family Practice
Family Health Center at North General / Center for Counseling
James Wheldon Johnson School-Based Health Center
Sidney Hillman and Phillips Family Practice
Washington Irving School-Based Health Center
WeCARE Center¹

Bronx
Institute for Family Health Center for Counseling
Mt. Hope Family Practice
Parkchester Family Practice
Urban Horizons Family Health Center / River Center for Counseling
Walton Family Health Center

Mid-Hudson Valley
Ellenville Family Health Center
Family Practice Center of Hyde Park
Kingston Family Health Center / Center for Counseling
Ob/Gyn and Specialty Care Center of Kingston
New Paltz Family Health Center
Family Practice Center of Port Ewen

¹ Operated in affiliation with FEGS

Programs
Beth Israel Residency in Urban Family Medicine
Mid-Hudson Family Practice Residency Program
AmeriCorps HealthCorps
Metropolitan Area Health Education Center
Bronx Health REACH / Center of Excellence in Eliminating Disparities
ECHO and NYC Free Clinics for the Uninsured
Single Stop USA
COMPASS Program
Dutchess County Healthy Families and Ulster County Healthy Start
Community Health Worker Program

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